



RJIMENEZ
COUNSELING



+1 305 414 2199



info@rjimenezcounseling.com

www.drjimenezcounseling.com

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Practices describes how we may use and disclose your protected health information (PHI) to carry out treatment, payment, or health care operations and for other purposes that are permitted or required by law.

It also describes your rights to access and control your protected health information. "Protected health information" or "PHI" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

We are required to abide by the terms of this Notice of Privacy Practices. We may change the terms of this Notice at any time. A new Notice will be effective for all PHI that we maintain at that time. Upon your request, we will provide you with any revised Notice of Privacy Practices. Copies of this Notice are available upon request during the intake process. Soon this information will be also posted on our website www.drjimenezcounseling.com

Uses and Disclosures of Protected Health Information

Uses and Disclosures of Protected Health Information for Which Your Authorization Is Not Required. Your PHI may be used and disclosed without your prior authorization by your therapist, our office staff, and others outside our office that are involved in your care and treatment for the purpose of providing health care services to you, to pay your health care bills, to support the operation of the therapist's practice, and any other use required by law.

Location

3081 Salzedo Street #202 - X
Coral Gables, Florida 33134

Mailing Address:

13727 SW 152nd Street #220
Miami, Florida 33177

Fax:

305 - 964 - 5370



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Treatment: We will use and disclose your PHI to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, your protected health information may be provided to another health provider or a third party with your consent.

Payment: Your PHI will be used, as needed, to obtain payment for your health care services.

Healthcare Operations: We may use or disclose, as needed, your PHI in order to support the business activities of your therapist's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, training of medical students, licensing, and conducting or arranging for other business activities.

For example, we may disclose your PHI to licensed mental health counselors / licensed marriage family therapists / licensed social workers / licensed psychologists and registered interns that sometimes work with patients via telehealth. We may use or disclose your PHI, as necessary, to contact you via email and phone to remind you of your appointment.

Some protected health information can be disclosed without your written authorization as allowed by law:

- Reporting abuse of children, adults, or disabled persons.
- Investigations related to a missing child.
- Public health purposes, including vital statistics, disease reporting, public health surveillance, investigations, interventions, and regulation of health professionals.
- Court orders, warrants, or subpoenas;
- Law enforcement purposes, administrative investigations, and judicial and administrative proceedings.

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Other uses and disclosures of your protected health information by Rjimenez Counseling will require your written authorization. This authorization will have an expiration date that can be revoked by you in writing. Rjimenez Counseling will not use or disclose your PHI for marketing and for research purposes without your authorization.

Others Involved in Your Health Care:

Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person you identify, your PHI that directly relates to that person's involvement in your health care.

If you are unable to agree or object to such disclosure, we may disclose such information as necessary if we determine that it is in your best interest based on our professional judgment. We may use or disclose PHI to notify or assist in notifying a family member, personal representative or any other person that is responsible for the care of your location, general condition or death. Finally, we may use or disclose your PHI to an authorized public or private entity to assist in disaster relief efforts and to coordinate uses and disclosures to family or other individuals involved in your health care.

Emergencies:

We may use or disclose your PHI in an emergency treatment situation. If this happens, we will try to obtain your consent as soon as reasonably practicable after the delivery of treatment. If your healthcare provider or another healthcare provider in our agency is required by law to treat you and the healthcare provider has attempted to obtain your consent but is unable to obtain your consent, he or she may still use or disclose your PHI to treat you.

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Other Permitted and Required Uses and Disclosures That May Be Made Without Your Consent, Authorization, or Opportunity to Object:

We may disclose your PHI in the following situations without your consent or authorization:

Required by Law:

We may use or disclose your PHI to the extent that the use or disclosure is required by law. The use or disclosure will be made in compliance with the law and will be limited to the relevant requirements of the law.

Public Health:

We may disclose your PHI for public health activities and purposes to a public health authority that is permitted by law to collect or receive the information. This disclosure will be made for the purpose of controlling disease, injury, or disability.

Communicable Diseases:

We may disclose your PHI, if authorized by law, to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading the disease or condition.

Health Oversight:

We may disclose your PHI to a health oversight agency for activities authorized by law, such as audits, investigations, and inspections. Oversight agencies seeking this information include government agencies that oversee the health care system, government benefit programs, and other government regulatory programs.

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Abuse or Neglect:

We may disclose your PHI to a public health authority that is authorized by law to receive reports of child abuse or neglect. In addition, we may disclose your PHI if we believe that you have been a victim of abuse, neglect, or domestic violence to the governmental entity or agency authorized to receive such information. In this case, the disclosure will be made consistent with the requirements of applicable federal and state laws.

Food and Drug Administration:

We may disclose your PHI to a person or company required by the Food and Drug Administration (i) to report adverse events, product defects or problems, biologic product deviations, track products; (ii) to enable product recalls; (iii) to make repairs or replacements; or (iv) to conduct post marketing surveillance, as required.

Legal Proceedings:

We may disclose PHI in the course of any judicial or administrative proceeding, in response to an order of a court or administrative tribunal (to the extent such disclosure is expressly authorized), in certain conditions in response to a subpoena, discovery request, or other lawful process.

Law Enforcement:

We may disclose your PHI, so long as applicable legal requirements are met, for law enforcement purposes.

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Coroners, Funeral Directors and Organ Donation:

We may disclose your PHI to a coroner or medical examiner for identification purposes, determining cause of death or for the coroner or medical examiner to perform other duties authorized by law: We may also disclose PHI to a funeral director, as authorized by law, in order to permit the funeral director to carry out their duties. We may disclose such information in reasonable anticipation of death.

Research:

We may disclose your PHI to researchers when their research has been approved by an Institutional Review Board that has reviewed the research proposal and established protocols to ensure the privacy of your PHI.

Criminal Activity:

Consistent with applicable federal and state laws, we may use or disclose your PHI if we believe that the use or disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public.

Military Activity and National Security:

When the appropriate conditions apply, we may use or disclose PHI of individuals who are Armed Forces personnel: (i) for activities deemed necessary by appropriate military command authorities; (ii) for the purpose of a determination by the Department of Veterans Affairs; or (iii) to foreign military authority if you are a member of the foreign military services.

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Workers' Compensation:

We may use or disclose your PHI as authorized to comply with workers' compensation laws and other similar legally-established programs. Uses and Disclosures of PHI for which Your Written Authorization Is Required. Other uses and disclosures of your PHI will be made only with your written authorization, unless otherwise permitted or required by law as described below. You make revoke this authorization, at any time, in writing, except to the extent that your therapists has already taken an action in reliance on the use or disclosure indicated in the authorization.

The following uses and disclosures will be made only with your written authorization: (i) most uses and disclosures of psychotherapy notes; (ii) uses and disclosures of PHI for marketing purposes, including subsidized treatment communications; (iii) disclosures that constitute a sale of PHI; and (iv) ther uses and disclosures not described in this Notice of Privacy Practices

Your Rights!

You have the right to inspect and copy your protected health information. This means you may inspect and obtain a copy of your PHI that is contained in a designated record set for so long as we maintain the PHI.

A "designated record set" contains medical and billing records and any other records that your health care provider and RJimenez Counseling uses for making decisions about you.

Communication about My Healthcare

I agree this provider or an agent of the provider or an independent provider contracted by RJimenez Counseling's office may contact me for the purposes of scheduling necessary follow-up visits recommended by the treating therapists.

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Picture ID & Photos of your pet (ESA requests)

Rjimenez Counseling will ask for a picture ID of the client. For Emotional Support Animal requests, we will ask for a recent picture of the animal with client's consent. I consent to share these photographs and/or images of me and my pet for patient care, security purposes and/or the practice's/clinic's health care operations purposes (e.g., quality improvement activities). I understand that the practice/clinic retains the ownership rights to the images. I understand that these images will be securely stored and protected. Picture ID cards in which I am identified will not be released and/or used outside the clinic without a specific written authorization from me.

Consent to Email, Cellular Telephone, or Text Usage for Appointment Reminders and Other Healthcare Communications:

I understand that if I provide an email address or cellphone number I may be contacted, I consent to receiving unsecure instructions and other healthcare communications at the email or text address I have provided.

Other healthcare communications may include, but are not limited to, communications to family or designated representatives regarding my treatment or condition, or reminder messages to me regarding appointments for medical care. Note: You may opt out of these communications at any time. The practice/clinic does not charge for this service, but standard text messaging rates or cellular telephone minutes may apply as provided in your wireless plan (contact your carrier for pricing plans and details).

Under federal law, however, you may not inspect or copy the following records: psychotherapy notes, information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding, and PHI that is subject to law that prohibits access to PHI. In some circumstances, you may have a right to have this decision reviewed. Please contact us if you have further questions.

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You have the right to request a restriction of your protected health information. This means you may ask us not to use or disclose any part of your PHI for the purposes of treatment, payment, or healthcare operations. You may also request that any part of your PHI not be disclosed to family members or friends who may be involved in your care or for notification purposes as described in this Notice of Privacy Practices. Your request must state the specific restriction requested and to whom you want the restriction to apply. You also have a right to restrict certain disclosures of your PHI to a health plan if you have paid in full out-of-pocket for the health care item or service.

Your health care provider is not required to agree to a restriction that you may request. If your health care provider believes it is in your best interest to permit use and disclosure of your PHI, your PHI will not be restricted. You then have the right to use another healthcare provider. If your health care provider does agree to the requested restriction, we may not use or disclose your PHI in violation of that restriction unless it is needed to provide emergency treatment.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location. We will try to accommodate these requests as long as these are reasonable requests.

You may have the right to have your therapists amend your protected health information. This means you may request an amendment of PHI about you in a designated record set for as long as we maintain this information. In certain cases, we may deny your request for an amendment. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal.

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You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information. This right applies to disclosures for purposes other than treatment, payment or healthcare operations as described in this Notice of Privacy Practices.

You have the right to obtain a paper copy of this Notice of Privacy Practices from us.

You have a right to receive notifications of a data breach. We are required to notify you upon a breach of any unsecured PHI. PHI is “unsecured” if it is not protected. The notice must be made within 60 days from when we become aware of the breach. However, if we have insufficient contact with you, an alternative notice method (posting on website, broadcast media, etc.) may be used.

Complaints. You may complain to us if you believe your privacy rights have been violated by us. You may file a complaint with us by notifying us in writing of your complaint. We will not retaliate against you for filing a complaint.

We are required by law to maintain the privacy of PHI, to provide individuals with notice of our legal duties and privacy practices with respect to PHI, and to notify affected individuals following a breach of unsecured PHI.

Effective on or before May 2020. If you have any questions, please reach out to us vi email

info@rjimenezcounseling.com

SMS Communication Privacy Policy

If you consent to receive conversational, informational, and promotional SMS messages from RJimenez Counseling, Inc., you agree to receive text messages such as appointment reminders, responses to inquiries, scheduling updates, educational content, and occasional promotional offers.

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Message Terms

- Reply **STOP** to opt out at any time.
- Reply **HELP** for support.
- Message & data rates may apply.
- Messaging frequency may vary.

Information We Collect

We may collect personal information including:

- Your name
- Phone number
- Email address (if provided)
- Information related to appointment scheduling or service inquiries

How We Use Your Information

We use the information collected to:

- Communicate with you via SMS regarding your care
- Schedule and confirm appointments
- Provide support and respond to inquiries
- Send relevant educational and promotional content
- Improve our services and communication

Sharing of Information

No mobile opt-in or text message consent will be shared with third parties or affiliates.

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We do not sell, rent, or share your personal information for marketing purposes. Information may only be shared when required by law or necessary to deliver services (e.g., secure messaging platforms), in compliance with applicable regulations.

Call to Action

If you wish to stop receiving these messages at any time, simply reply "STOP" to any of our texts. You control your subscription preferences.

We value your privacy and are committed to addressing any concerns you may have regarding our SMS practices. If you have questions or need assistance, please don't hesitate to reach out to us at info@rjimenezcounseling.com. Our team will respond to your inquiry as quickly as possible.

You are acknowledging that you have reviewed this Notice of Privacy Practices.

Rjimenez Counseling, Inc

Tele-health Provider 3081 Salzedo Street, SUITE #202-X Coral Gables, FL, 33134 (Mailing Address) Phone: 305-414-2199

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